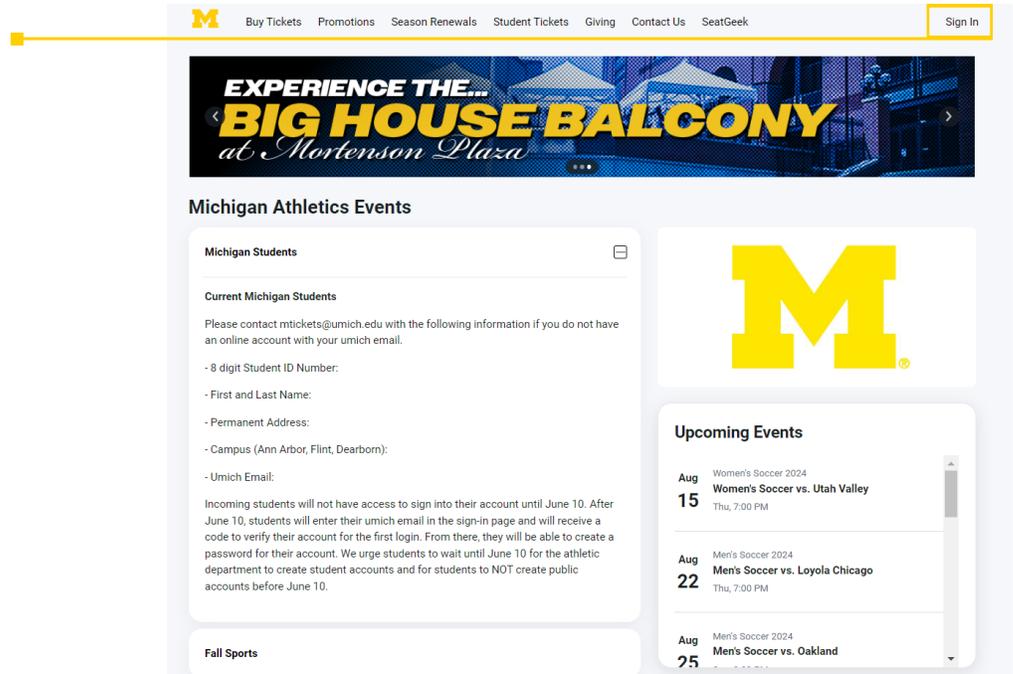


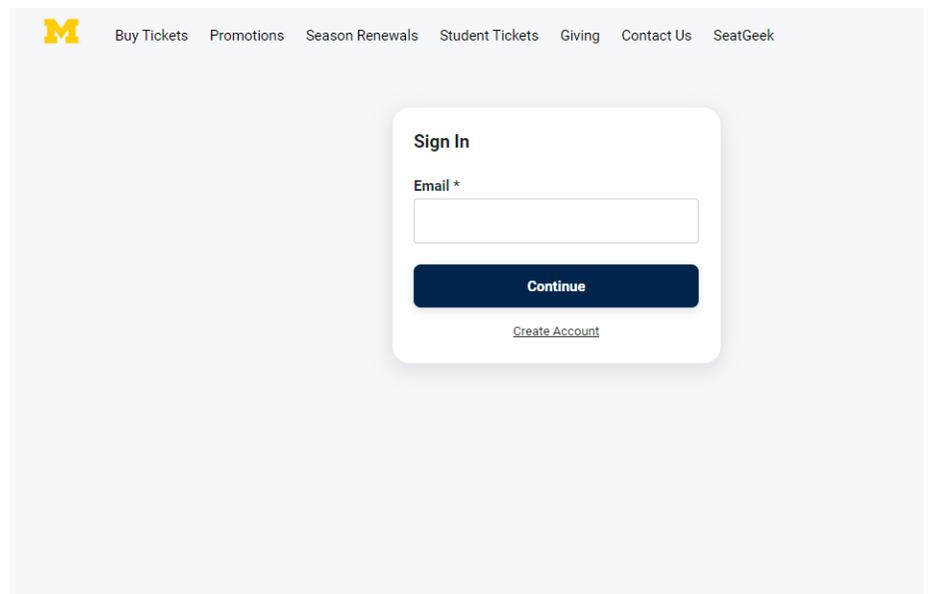
# Premium Seat Exchange Return Tickets

1. Navigate to [mgoblue.com/tickets](https://mgoblue.com/tickets) and sign-in to your online ticket account.



The screenshot shows the Michigan Athletics Events page. At the top, there is a navigation bar with links: Buy Tickets, Promotions, Season Renewals, Student Tickets, Giving, Contact Us, and SeatGeek. A Sign In button is located in the top right corner. Below the navigation bar is a banner for "EXPERIENCE THE... BIG HOUSE BALCONY at Mortenson Plaza". The main content area is titled "Michigan Athletics Events" and features a "Michigan Students" section. This section includes a "Current Michigan Students" heading and a paragraph: "Please contact mtickets@umich.edu with the following information if you do not have an online account with your umich email." Below this are several bullet points: "- 8 digit Student ID Number:", "- First and Last Name:", "- Permanent Address:", "- Campus (Ann Arbor, Flint, Dearborn):", and "- Umich Email:". A paragraph follows: "Incoming students will not have access to sign into their account until June 10. After June 10, students will enter their umich email in the sign-in page and will receive a code to verify their account for the first login. From there, they will be able to create a password for their account. We urge students to wait until June 10 for the athletic department to create student accounts and for students to NOT create public accounts before June 10." At the bottom of this section is a "Fall Sports" link. To the right of the "Michigan Students" section is a large yellow "M" logo. Below the logo is an "Upcoming Events" section with a scrollable list of events: "Aug 15 Women's Soccer vs. Utah Valley Thu, 7:00 PM", "Aug 22 Men's Soccer vs. Loyola Chicago Thu, 7:00 PM", and "Aug 25 Men's Soccer vs. Oakland".

2. Enter your email address and password.



The screenshot shows the Sign In form on the Michigan Athletics Events page. The navigation bar at the top is the same as in the previous screenshot. The main content area is a "Sign In" form with a white background and a dark blue "Continue" button. The form includes a "Sign In" heading, an "Email \*" label, and an input field for the email address. Below the input field is the "Continue" button. At the bottom of the form is a link for "Create Account".

# Premium Seat Exchange Return Tickets



3. Select **My Account** icon in the upper right hand corner to access **Manage My Tickets**. Select **Return Tickets**.



### My Account

**My Profile** Edit

**Ticket Exchange Test Account** Edit  
SVERSHUM3@UMICH.EDU  
Account # 594368

**Addresses** Edit

**Mailing**  
Ticket Exchange Test Account  
Hold at Ticket Office  
Hold at Ticket Office MI 48109

**Phone Numbers** Edit

Mobile 000000000  
Home (734) 764-5343  
Business (734) 764-5343

**My Tickets**

- Season Renewal Application >
- Reissue >
- Redeem Flex Passes >
- Transfer >
- Pending Transfer >
- Sell on SeatGeek >
- Return** >
- Payment Schedules >
- Order History >

**Donations**

- Make A Donation >
- Manage My Donations >
- Set Up A Payment Schedule >

4. Select preferred game.

### Return

Select an event or item to return

Football 2024	
<b>Fresno State</b> Saturday, August 31, 2024 at 7:30 PM Michigan Stadium	>
<b>Texas</b> Saturday, September 7, 2024 at 12:00 PM Michigan Stadium	>
<b>Arkansas State</b> Saturday, September 14, 2024 at 12:00 PM Michigan Stadium	>
<b>USC</b> Saturday, September 21, 2024 at 3:30 PM Michigan Stadium	>
<b>Minnesota</b> Saturday, September 28, 2024 at TBA Michigan Stadium	>
<b>Michigan State</b> Saturday, October 26, 2024 at TBA Michigan Stadium	>
<b>Oregon</b> Saturday, November 2, 2024 at TBA Michigan Stadium	>
<b>Northwestern</b> Saturday, November 23, 2024 at TBA Michigan Stadium	>

Cancel

# Premium Seat Exchange Return Tickets



5. Select seats to return.

*Returned tickets may **not** be applied to Preferred Seat Contributions or accrue priority points.*

## Return

Select Seats



**Fresno State**  
Saturday, August 31, 2024 at 7:30 PM  
Michigan Stadium

Seat	Price	Select All
<b>1:412E, Row 1, Seat 3</b> Indoor Club, Comp	0.00	<input checked="" type="checkbox"/>
	<b>0.00</b>	

Cancel Return

Next

6. Confirm correct seats have been selected.

## Return

Is the following information correct?



**Fresno State**  
Saturday, August 31, 2024 at 7:30 PM  
Michigan Stadium

Seat	Price
<b>1:412E, Row 1, Seat 3</b> Indoor Club, Comp	0.00
	<b>0.00</b>

Return different seats

No, Cancel Return

Yes, Process Return

# Premium Seat Exchange Return Tickets



7. Receive final email confirmation.

Please destroy your original tickets. They are no longer valid. X

### Return - Request Processed

#### Return Summary

Confirmation # **594368-F24:303717**



**Fresno State**  
Saturday, August 31, 2024 at 7:30 PM  
Michigan Stadium

Seat	Price	Donation Credit
1:412E, Row 1, Seat 3 Indoor Club, Comp	0.00	0.00
<b>Total Donation</b>		<b>0.00</b>

**Apply Credit to this Donation**      Ticket Donation

[Go To My Account](#)

mtickets@umich.edu

to svershum3 ▾

Thank you for using the Premium Seat Exchange. Your ticket return is detailed below.

The original tickets are no longer valid.

Confirmation: 594368-F24:353045

Event Description	Seatblock	Donation	Credit
Football 2024 Football Season	1:412E:1:3	Ticket Donation	0.00